

QUALITY POLICY

The ultimate responsibility of a medical laboratory is to the patient.

We consider our laboratory services as part of the patient care continuum wherein the needs of the patient are paramount.

At Triesta Reference Laboratory, we are committed to our core quality principle of providing to our patients a consistent, high quality of diagnostic services, at reasonable cost, with the most expedient turnaround time possible, while always maintaining professional and ethical standards, and striving for continuous improvement of all processes and services.

For improving diagnosis and treatment, this Quality Management System has been designed and implemented in accordance with standards set in ISO 15189. The policies, processes, and procedures associated with this quality system are applied to all operations in the workflow path (e.g., pre-analytical, analytical and post-analytical).

We provide medical and scientific expertise in the laboratory, which is equipped with the latest diagnostic instrumentation and staffed by professionals committed to quality diagnostic testing and good professional practice. In addition, we have internal and external audit and assessment programs to monitor ongoing compliance.



**President,
Triesta Sciences (India) Private Ltd.**